



## RETURN POLICY

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### **If we made an error:**

If you notice that we packed your order incorrectly or that the product arrived damaged, please contact your Sales Representative.

Returns of this nature must be processed within 30 days of the arrival date, product that is to be returned must be unopened and in their original packaging. If these requirements are met we will send a call tag to your location. Once the product returns we can issue a credit or a refund.

### **If you placed the order incorrectly:**

If your order was placed with an error, please contact your Sales Representative.

Returns of this nature must be processed within 14 days of the arrival date, product that is to be returned must be unopened and in their original packaging. You will be expected to pay for return shipping.

Once the product returns we can issue a credit or process an exchange. Any difference in price will result in a credit or an additional charge.